

ASPIRE • HEALTH

19 December 2012

Measures for VISN 08, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	08	516	546	548	573	573A4	672	673	675		
Safety														
<i>Healthcare associated infections</i>														
MRSA infection rate	O	0.18	0.00	0.19	0.15	0.06	0.03	0.16	0.30	0.22	0.29	N/A		
VAP infection rate	O	1.76	0.00	0.87	2.74	0.00	0.60	0.00	N/A	1.55	0.37	N/A		
CLAB infection rate	O	1.12	0.00	1.08	0.59	2.85	1.20	0.64	N/A	0.53	0.80	N/A		
Surgical Care Improvement Project	P		99	98	99	98	99	98	98	98	96	N/A		
Hospital acquired pressure ulcer rate	O	2.36	0.00	2.62	2.47	3.12	2.35	2.15	1.47	2.84	3.18	N/A		
Incorrect Surgery	P	data not yet available												
Effectiveness														
Composite behavioral health screening	P		98	97	95	95	98	97	97	96	97	96		
<i>Diabetes</i>														
Composite diabetes	P		98	89	90	87	91	90	90	89	89	90		
Blood pressure less than 140/90 (dm)	P		85	78	74	71	83	82	82	80	76	79		
HbA1 GT 9 or not done in past year	P		10	18	15	23	12	11	11	21	17	25		
LDL-C less than 100 (diabetes)	P		75	82	86	76	83	77	77	87	83	87		
<i>Ischemic heart</i>														
LDL-C less than 100 (vascular dx)	P		75	90	90	88	89	90	90	93	90	89		
LDL-C measured (vascular dx)	P		98	98	99	98	98	98	98	100	97	98		
Blood pressure less than 140/90 (HTN)	P		84	76	76	69	80	77	77	80	74	80		
<i>Prevention</i>														
Screening for colorectal cancer	P		100	83	84	79	85	89	89	81	79	82		
Women screened for cervical cancer	P		100	95	95	95	95	96	96	94	94	93		
Women screened for breast cancer	P		100	89	89	92	93	90	90	87	86	90		
Pneumococcal pneumonia immunization	P		100	94	92	93	94	96	96	94	96	91		
Obese patients offered weight mgmt	P		100	95	97	92	99	96	96	96	91	94		
Composite tobacco	P		100	97	99	96	99	100	100	95	95	92		
Composite acute myocardial infarction (AMI)	P		100	99	96	99	98	99	99	99	99	N/A		
Composite heart failure	P		100	98	99	99	96	99	99	99	97	N/A		
Composite community acquired pneumonia (CAP)	P		99	98	97	99	100	97	97	97	98	N/A		
Mortality Outcomes														
AMI RSMR	O	11.34	12.18	11.45	11.31	11.31	11.30	11.66	11.34	11.50	11.43	N/A		
Pneumonia RSMR	O	11.33	12.92	11.21	11.03	9.64	8.61	9.06	9.50	14.58	9.71	N/A		
CHF RSMR	O	8.14	8.12	8.96	8.47	7.06	8.21	8.85	6.47	10.73	8.99	N/A		

¹ Type P=process measure, O=outcomes measure. Symbol ▽ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 08=Sunshine, Facility 516=Bay Pines, FL, 546=Miami, FL, 548=West Palm Beach, FL, 573=Gainesville, FL, 573A4=Lake City, FL, 672=San Juan, PR, 673=Tampa, FL, 675=Orlando, FL.

ASPIRE • HEALTH

19 December 2012

Measures for VISN 08, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	08	516	546	548	573	573A4	672	673	675		
Efficiency														
All cause 30-day readmission rate	O	13.6	11.0	15.4	14.3	15.7	13.9	15.9	17.3	16.2	15.8	N/A		
Ambulatory Care Sensitive Conditions (ACSC)	O	29.92		31.21	31.78	24.62	29.88	36.58	36.58	24.79	39.26	26.68		
Timeliness														
<i>Outpatient responsiveness</i>	P	data not yet available												
Getting outpatient care quickly	P	data not yet available												
Getting needed outpatient care	P	data not yet available												
Inpatient responsiveness	P	data not yet available												
Patient-Centeredness														
<i>Inpatient SHEP</i>		data not yet available												
Cleanliness of Hospital Environment	P	data not yet available												
Communication with Doctors	P	data not yet available												
Communication with Nurses	P	data not yet available												
Communication About Medication	P	data not yet available												
Discharge Information	P	data not yet available												
Pain Management	P	data not yet available												
Quietness of the Hospital Environment	P	data not yet available												
Willingness to Recommend	P	data not yet available												
Overall Rating of Hospital Stay	P	data not yet available												
<i>Outpatient SHEP</i>		data not yet available												
How Well Docs/Nurses Communicate	P	data not yet available												
Overall Rating of Personal Doc/Nurse	P	data not yet available												
Outpatient Shared Decision Making	P	data not yet available												
Overall Rating of VA Specialist	P	data not yet available												
Overall Rating of Healthcare in last 12 Months	P	data not yet available												
Equity														
<i>Clinical Composite: White-Nonwhite</i>		data not yet available												
Behavioral Health	P	data not yet available												
Diabetes	P	data not yet available												
Tobacco	P	data not yet available												
Prevention	P	data not yet available												
Ischemic Heart	P	data not yet available												
<i>Inpatient SHEP: Male-Female</i>		data not yet available												
Cleanliness of Hospital Environment	P	data not yet available												

¹ Type P=process measure, O=outcomes measure. Symbol ▽ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 08=Sunshine, Facility 516=Bay Pines, FL, 546=Miami, FL, 548=West Palm Beach, FL, 573=Gainesville, FL, 573A4=Lake City, FL, 672=San Juan, PR, 673=Tampa, FL, 675=Orlando, FL.

ASPIRE • HEALTH

19 December 2012

Measures for VISN 08, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	08	516	546	548	573	573A4	672	673	675		
Equity - Inpatient SHEP: Male-Female (continued)	P	data not yet available												
Communication with Doctors	P	data not yet available												
Communication with Nurses	P	data not yet available												
Communication About Medication	P	data not yet available												
Discharge Information	P	data not yet available												
Overall Rating of Hospital	P	data not yet available												
Responsiveness of Hospital Staff	P	data not yet available												
Pain Management	P	data not yet available												
Quietness of the Hospital Environment	P	data not yet available												
Willingness to Recommend	P	data not yet available												
<i>Inpatient SHEP: White-Nonwhite</i>		data not yet available												
Cleanliness of the Hospital Environment	P	data not yet available												
Communication with Doctors	P	data not yet available												
Communication with Nurses	P	data not yet available												
Communication About Medication	P	data not yet available												
Discharge Information	P	data not yet available												
Overall Rating of Hospital	P	data not yet available												
Responsiveness of Hospital Staff	P	data not yet available												
Pain Management	P	data not yet available												
Quietness of the Hospital Environment	P	data not yet available												
Willingness to Recommend	P	data not yet available												
<i>Outpatient SHEP: Male-Female</i>		data not yet available												
How Well Doctors/Nurses Communicate	P	data not yet available												
Overall Rating of Personal Doctor/Nurse	P	data not yet available												
Getting Needed Care	P	data not yet available												
Overall Rating of VA Healthcare	P	data not yet available												
Getting Care Quickly	P	data not yet available												
Outpatient Shared Decision Making	P	data not yet available												
Overall Rating of VA Specialist	P	data not yet available												
<i>Outpatient SHEP: White-Nonwhite</i>		data not yet available												
How Well Doctors/Nurses Communicate	P	data not yet available												
Overall Rating of Personal Doctor/Nurse	P	data not yet available												
Getting Needed Care	P	data not yet available												
Overall Rating of VA Healthcare	P	data not yet available												

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▾ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN 08=Sunshine, Facility 516=Bay Pines, FL, 546=Miami, FL, 548=West Palm Beach, FL, 573=Gainesville, FL, 573A4=Lake City, FL, 672=San Juan, PR, 673=Tampa, FL, 675=Orlando, FL.

ASPIRE • HEALTH

19 December 2012

Measures for VISN 08, Fiscal Year 2012 Quarter 4, Oct. 2011 thru Sept. 2012

Measures • VA National Averages • Aspirational Goals				Aspirational Goals Met ²										
Domain • Measure	T ¹	Average	Goal	08	516	546	548	573	573A4	672	673	675		
Equity - Outpatient SHEP: White-Nonwhite	P	data not yet available												
Getting Care Quickly	P	data not yet available												
Outpatient Shared Decision Making	P	data not yet available												
Overall Rating of VA Specialist	P	data not yet available												

¹ Type **P**=process measure, **O**=outcomes measure. Symbol ▼ means higher value is better than lower value, ▲ means lower value is better than higher value.

² VISN **08**=Sunshine, Facility **516**=Bay Pines, FL, **546**=Miami, FL, **548**=West Palm Beach, FL, **573**=Gainesville, FL, **573A4**=Lake City, FL, **672**=San Juan, PR, **673**=Tampa, FL, **675**=Orlando, FL.